DAKOTA KRUG

Savannah, GA | (973) 306-8154 | justdak6@gmail.com | linkedin.com/in/dakota-krug-007cr

PROFESSIONAL SUMMARY

Game Development student at SCAD pursuing a minor in Applied AI, with additional training in data analysis and artificial intelligence. Interested in applying AI, programming, and data-driven problem solving to technology and interactive experiences.

EDUCATION

Savannah College of Art and Design (SCAD) | Savannah, GA
Bachelor's in Game Development, Minor in Applied AI | GPA: 3.4 | Currently Enrolled

County College of Morris | Randolph, NJ
Associate Degree in Digital Media Technology | GPA: 3.4 | May 2023

CERTIFICATIONS

IBM Introduction to Data Analysis | Excel Basics for Data Analysis | Data Visualization and Dashboard with Excel and Cognos—Coursera

SKILLS

Technical: Python, HTML, Microsoft Excel, Artificial intelligence fundamentals, Generative AI, Prompt Engineering, Data analysis, Microsoft Excel, Adobe Photoshop, Adobe Premiere Pro, Blueprints,
Professional: Customer Service, Communication, Problem Solving, Leadership, Training, Adaptability
Languages: English, Spanish

WORK EXPERIENCE

Sam's Club — Pooler, GA
Member Services Associate — Oct 2024 – Jul 2026
- Supported front-end operations, including returns and exchanges, while resolving member needs and maintaining a positive customer experience.
- Trained new associates on member service procedures, transaction systems, and customer engagement best practices.
- Collaborated with team members and management to meet daily operational goals and support member satisfaction.

CNC Innotech — Ogdensburg, NJ
Machine Operator — Jun 2022 – Jul 2024
- Operated and maintained CNC machines and production-line equipment to support reliable output and product quality.
- Followed safety protocols and company procedures, contributing to zero workplace accidents during employment.
- Maintained records of machine output, downtime, and maintenance activities for reporting and analysis.
- Contributed to continuous-improvement efforts focused on efficiency, waste reduction, and production goals.

Cluck-U Chicken — Netcong, NJ
Cook / Customer Service — Sep 2018 – 2020
- Handled phone and catering orders, assisted with deliveries, and provided customer service in English and Spanish.
- Prepared sandwiches and other menu items while supporting food preparation and daily kitchen operations.

ATHLETIC ACHIEVEMENTS

NJAC Second Team All-Conference (2018–2019, 2019–2020) | 2025 Beach Blast Men's Open Champion, Wildwood, NJ